

Town Of
COLLINS
ERIE COUNTY NEW YORK

BECKY JO SUMMERS, TOWN CLERK



JOANNE KIBLER, DEPUTY CLERK

June 30, 2015

Effective May 13, 2015, all operations and maintenance of the Collins Water Districts were turned over to the Village of Gowanda Department of Public Works.

Day-to-day operations and maintenance will be overseen by Jason Opferbeck, Superintendent of the Gowanda DPW who can be reached at 532-9328 or at collinswater1@gmail.com. All regular water-related calls should be directed to him.

For after-hours emergencies you are directed to call the Gowanda Police Department at 532-2020.

Administrative and billing questions should continue being directed to the Town Clerk's Office at 532-4887 extension 101.

The Town of Collins will continue to set the rates; send out bills; update the website with important information and control the Water Department budget.

Meters are read four times a year in March, June, September and December. Bills are mailed out by the end of those months. Payment is due, without penalty by April 30, July 31, October 31 and January 31. After the end of the month a 10% penalty will be added to all bills not paid.

All amounts still not paid in full by July 31 of each year, will be added to the homeowners property tax the following February; after a 40% administrative fee has been added.

Leaking lines can rack up high water bills so please call as soon as possible.

Homes left vacant in cold months not only see destruction to buildings but it allows meters to freeze. There will be a charge for the replacement of Frozen/Damaged Meters.

FEES

Water service shut-off at valve box and re-instatement \$ 50.00 each
are done at the request of the owner

New service \$600.00 plus cost of materials

Homeowners are responsible for these charges. The Collins Town Clerk's Office must be notified of tenant changes; address changes or property sales or purchases. Customer account transfers from owners and tenants require a meter reading.

Collins Water Quality Annual Report is available on the website or a copy can be picked up at the Town Clerk's Office.

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